

Guidelines for Students

The goal of the lesson and training program is to provide safe instruction in a positive environment. We strive to help riders of ALL levels develop the skills necessary to be confident in their horsemanship and riding abilities

Lesson Policy

It is the student's responsibility to allow enough time before and after each lesson to groom and tack up their horse and put everything away properly. Until the student is capable of doing so, tacking up is part of the lesson time to reinforce the importance of developing safe and capable horsemanship skills which is a goal of the lesson program.

Lesson Days/Hours of Operation

Lessons can be scheduled Monday thru Saturday. Closed for lessons Sunday
Please keep in mind that our job requires a lot of our time and effort. In an attempt to maintain a balance in our lives and mental well-being, Ashley will not teach lessons on Sundays, Kalena will occasionally. This is a good day to write an email with questions versus calling or texting unless it is an emergency situation.

We will try to maintain the business hours of 8:00 AM to 8:00 PM Monday-Saturday. Calls or texts received after these times that are non-emergencies will be returned the next day.

Contact info for Ashley Watts: 859.221.9085 or liftoffeq@gmail.com

Contact info for Kalena Richards: 630.650.0969 or krichards6179@gmail.com

Payment

Please pay per lesson unless other arrangements have been made. Check and cash can be put into the black box located next to the office door. Make checks payable to Liftoff Equestrian.

Farm Etiquette

Please ride with a helmet at all times.

Riders must sign a release to ride.

Be conscientious of energy use: turn off lights that you turn on, close doors that you open.

Clean up after yourself/horse: cross ties, aisle way, locker room, etc.

If you take water from the fridge, replace it sometime soon after.

Cancellation Policy □ Lessons must be canceled 24 hours in advance to avoid paying the lesson fee (considerations made for emergency situations). If the lesson is canceled by the instructor, every effort to reschedule will be made.

Message Boards

Check out the following places for information on lessons, schedules and events:

- Large White Board in aisle by office window- this board provides information on lesson schedule for each day.

- Bulletin board by lounge door/men's restroom- this board will have current events & fun things on it.
- White Board across from grooming bays in back of the barn- this board will provide messages to lesson student.
- 2 calendars outside the lounge area- 1 for scheduling lessons, 1 with horse show dates.